

Returns, Exchanges, and/or Refunds

Your satisfaction is very important to me. If you are not happy with a purchase, you may return the item for a refund or exchange within 14 days, as long as it is in the same condition as you received it. Please contact me before returning merchandise. You should insure the return shipment to protect against loss or damage, since I cannot be responsible for returned items that are lost or damaged during shipment to me. Shipping costs are not refundable; return shipping cost will be your responsibility. Custom orders may or may not be returnable for refund, depending on the nature of the item. Upon receipt of the item returned, and as long as it is in the same condition as you received it, I will work with you on an exchange or a full refund of the amount paid.

Updated November 14, 2016